

PRIVACY POLICY

Mage Duel

Last Updated: 3/17/26

1. OVERVIEW

This Privacy Policy describes how Tutorworks, Inc. (“Company”) collects, uses, and protects information in connection with Mage Duel (“Software”).

2. INFORMATION WE COLLECT

2.1 Account Information

- Name or username
- Email address
- Organization (if applicable)

2.2 Usage Data

- Gameplay interactions
- Dialogue inputs and responses
- Progress and performance metrics

2.3 Technical Data

- IP address (which may be truncated or anonymized)
 - Device and system information
 - Log data
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3. LEARNING ANALYTICS

The Software analyzes user interactions to:

- Provide adaptive feedback
- Improve learning outcomes
- Measure user progress

4. HOW WE USE INFORMATION

We use collected information to:

- Operate and maintain the Software
- Improve features and performance
- Provide AI-driven functionality
- Ensure system security and integrity

We do **not sell personal data**.

5. AI PROCESSING

User inputs may be processed by AI systems to generate dialogue, feedback, and adaptive experiences.

Such processing is limited to operation and improvement of the Software.

6. DATA SHARING

We may share information:

- With service providers supporting the Software
- When required by law or legal process
- With authorized organizations managing user access

We do not share personal data for advertising purposes.

7. U.S. GOVERNMENT DATA

For Government Users:

- Data handling may be governed by applicable contracts
- Systems may operate in restricted or approved environments
- Access may be limited to authorized personnel

Where applicable, contractual terms take precedence over this Privacy Policy.

8. DATA RETENTION

We retain information only as long as necessary to:

- Provide services
 - Fulfill contractual obligations
 - Comply with legal requirements
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9. DATA SECURITY

We implement reasonable safeguards, including:

- Encryption in transit
- Access controls
- Monitoring and logging

No system is completely secure, but we take appropriate measures to protect data.

10. YOUR RIGHTS

Depending on your jurisdiction, You may have rights to:

- Access your personal data
- Request corrections or deletion

Requests may need to be submitted through your organization for enterprise or Government users.

11. CHILDREN'S PRIVACY

The Software is not intended for children under 13 without appropriate authorization.

12. INTERNATIONAL USE

If the Software is accessed outside the United States, data may be processed in the United States.

13. CHANGES TO THIS POLICY

We may update this Privacy Policy from time to time. Continued use of the Software constitutes acceptance of any updates.

14. CONTACT INFORMATION

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